

## CONTACT ME



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@Tiffany Overby



904.377.6472

#### SKILLS SUMMARY

MS Office Expert Hootsuite | PicMonkey | Animoto | Trello | Airtable Asana | Meta Business Suite | Google Web Design & Management Social Media Management Relationship Building Strategic Marketing Team Building & Coaching Project Management **Email Marketing** Training and Development **Network Marketing Event Management** Interpersonal & Communication Skills Copywriting

#### **EDUCATION**

**Public Speaking** 

COLUMBIA SOUTHERN UNIVERSITY - 12/2023 Masters in Marketing

WALDORF UNIVERSITY - 03/2018 MBA: Organizational Leadership

COLUMBIA SOUTHERN UNIVERSITY - 08/2015 Bachelor of Science: Business Management

#### CERTIFICATIONS

IAPO International Association of Professional Business Consultants - 11/2021

# TIFFANY K. OVERBY

### MARKETING MANAGER

#### PROFESSIONAL SUMMARY

Highly motivated and accomplished professional seeking employment with an innovative company that values the contributions of creative thinkers. With a diverse background as a business owner, marketing manager, and social media manager, I possess the necessary skills and expertise to effectively lead a team or department in driving digital growth and improving customer experiences.

# WORK EXPERIENCE

### Owner & Marketing Manager

TKOverby Business Consulting, LLC | Mar 2018 - present

- Create and implement marketing strategies based on industry level market research to reach organizations goals
- Oversee the planning and execution of monthly events and community workshops, resulting in increased brand exposure and awareness
- Develop strong brand identity through multiple digital channels
- Generate new revenue streams through organic marketing by creating company website, social media footprint, and Google searches for over 120 small businesses.
- Utilize data reporting and client feedback to optimize marketing campaigns performance

#### Social Media Business Advisor

K12 A Stride Company | April 2021 - May 2023

- Developed, implemented and managed policies and standard operating procedures for marketing team of 10-20 employees
- Managed multiple social media and account management projects, simultaneously, providing start to finish documentation and strategy implementation to various departments
- Partnered with multiple stakeholders and executive leadership personnel to advise and train on new process rollouts
- Provided data analytics for social media and marketing campaign results based on companies top KPI's
- Create & design engaging content to keep social media channels updated and on brand
- Met 100% of marketing campaign deadlines for time-sensitive projects

#### Senior Executive Training Manager

ADT Security Services | Mar 2011 - Mar 2018

- Created standardized training curriculum and material for new hires and incumbents
- Evaluated and provided monthly feedback to all class participants resulting in 90% graduation rate annually
- Maintained effective partnership with executives to coach and develop new hires and incumbents in developmental areas
- Oversaw planning, implementation and distribution of large company wide projects and changes to all levels of organization

# TIFFANY K. OVERBY

MARKETING MANAGER

# Work Summary

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## THE BOSSES TABLE

#### **VISIONARY & CEO**

- Create collaborative community among business owners and professionals promoting inclusivity, creativity and business development
- Manage and develop a team of 4 executive members
- Project management for monthly virtual and in-person meetups, quarterly fundraising events, and annual holiday parties
- Foster strategic partnerships and negotiate agreements with local businesses and organizations to leverage resources, expand reach and increase brand exposure

## **STRIDE K12**

#### SOCIAL MEDIA ASSOICATE

- Migrated Social & Content teams entire workflow process to a new project management platform and provided training sessions to implement new workflow to all team members
- Manage Instagram channel and grew audience from 14k to 19k followers in 4 months
- Manage TikTok channel and created companies 1st video to go viral from an organic post - Total of 54.1K video views to date

# JAX BLACK CHAMBER OF COMMERCE

### MARKETING MANAGER

- Create and manage social media content for organizations
   Facebook and Instagram channels
- Partner directly with Marketing Director to create marketing campaigns to increase brand awareness through social media, radio, television, and networking.
- 430% increase in FB post reach; 810% increase in FB post engagement; 412% increase in FB page followers; 615% increase in FB page likes

# **BLUE SKIES FOUNDATIONS**

#### **VICE PRESIDENT**

- Project manager for 3 community initiative programs within the organization
- Partner with executive leaders to plan, market, & host monthly community events.
- Recruit board members, directors, executive leaders and other staff

#### **MEEKINS SENIOR SHUTTLE**

#### MARKETING MANAGER

- Created marketing material for potential investors, partners and customers
- Designed and managed company website and social media channels
- Organized official launch campaign, including email marketing, local news interview, Facebook Live Streaming and in person event.

# ACCOMPLISHMENTS, AFFLIATIONS & PARTNERSHIPS

2020 - 2023 Nominee Best Business Coach/Consultant by the BEST Society

2021 Ms. Entrepreneur - Fabulous Woman Pageant
2021 Ms. Fabulous Woman Pageant Winner (30+ Age)
2019 ACHI Woman on the Rise Award
Jax Bridges Alumni
Jax Black Chamber of Commerce
The Center for Confidence
Google's Startup Grind Jacksonville
Praise 107.9

Rivercity Live Buzz TV The Hilltop Restaurant 1Bridge Connect